Privacy policy

This policy covers all users who register to use the lifespansap.com website. Access to lifespansap.com is free of charge to all users.

The lifespansap.com website is operated by Property Tectonics Limited. We are committed to protecting your privacy when you are using our online services.

Notice

During our registration process, we ask for personal information which both identifies you and enables us to communicate with you.

To help us prevent fraud, please be aware that we may make searches with your accreditation scheme about your DEA status for the purpose of verifying your identity. The accreditation scheme will supply us with information, including personal details.

We will use the information you provide only for the following purposes:

- To fulfil our and your obligation to the RICS and any other Government approved accreditation scheme
- To send you newsletters and details of offers and promotions in which we believe you will be interested
- To perform other such general marketing and promotional activities focused on our products and services. We may also register you for our other services which we feel may be useful or of interest to you
- Very occasionally, lifespansap.com may share your details with carefully selected third
 parties. However, if your communication preferences show that you have chosen NOT
 to receive information from third parties, then of course your details will not be shared.
- You can edit your communications preferences at any time via the 'my account' section
 of our website

This privacy policy only covers the lifespansap.com website at http://www.lifespansap.com. Other links within this site to other websites or framed third party sites within lifespansap.com are not covered by this policy. We may continue to use your personal information for a period after you cease being a registered user.

Consent and Choice

If you choose not to register or not provide personal information, you may still visit the lifespansap.com website but you will not be able to access the restricted areas available to registered users. By completing the registration process, you accept the Terms and Conditions described and consent to our using your information accordingly.

Access

We have provided an administration service (your account) where you can review your personal information at any time to ensure it is correct and current. You will be able to update, correct, change or delete inaccurate details. You may also change your choice of opting in or out of marketing and promotional activities, although you may continue to receive mailings for a short period while your change is being processed. You have the right to ask for a copy of your personal information on payment of a small fee.

Security

We have taken appropriate measures to ensure that your personal information is not unlawfully processed. lifespansap.com uses industry standard practices to safeguard the confidentiality of your personal identifiable information, including "firewalls" and Secure Socket Layers. lifespansap.com treats data as an asset that must be protected against loss and unauthorized access. However, no information transferred over the Internet or wireless network can be guaranteed to be completely secure. We employ many different security techniques to protect such data from unauthorised access by users inside and outside the company.

We will not be transferring your personal information outside of the European Economic Area unless otherwise specifically advised.

Cookies

Our website creates a single cookie on your machine containing session and state information. The information within this cookie does not include any personal or financial information. Our website requires cookies to be enabled in the web browser and in any third party security programs to allow tasks such as registering, logging in, completing energy assessments. Please be aware that should cookies be disabled or blocked by third party software, many of the features of the website will be impaired or unavailable.

For general information regarding cookies, please visit http://en.wikipedia.org/wiki/HTTP_cookie

Questions

If you have any questions about this privacy policy, or the use of your personal information, or if you wish to request us to stop using your information in any way, please write to:

Data Protection Officer Property Tectonics Ltd Heywood Hall Bolton Road Pendlebury Manchester M27 8UX

If you have any questions for lifespansap.com relating to privacy, please send them to this address.

Changes to this policy

If we decide to change this privacy policy, we would post such changes on this page so that you are always aware of what information we collect, how we use it and under what circumstances we disclose it.

Need Further Assistance?

Can we assist via email?

If this article didn't help resolve your query, then you may wish to contact a lifespansap.com Customer Service representative via our email.